



•rayNET

 **RayVentory**[®]
is part of RayManageSoft *i*



RayManageSoft[®] *i*

Maintenance Agreement Supplement -
Security Patch Management

Maintenance Agreement Supplement

Microsoft Bulletins

Raynet delivers all Microsoft patches which are released through security bulletins on "Microsoft Patch Tuesday" until 06:00 pm CET/CEST of the subsequent Wednesday.

Security-relevant Microsoft Patches which are released after Patch Tuesday will be delivered by Raynet until 06:00 pm CET/CEST of the day after the release of the patch.

MS-patches can only be delivered by Raynet if they are provided by Microsoft through the Windows Catalog or the Download Center and if the necessary files are updated by Microsoft accordingly.

RayManageSoft *infinity* Enhanced Patch Management

With this option, Raynet delivers the following supplementary patches.

Microsoft Advisories

In addition to the Microsoft Security Bulletins, all patches which are related to Microsoft security recommendations are delivered by Raynet until 06:00 pm CET/CEST of the Friday following "Patch Tuesday". This is a supplement to the Microsoft Security Bulletins.

Non-Microsoft Patches

The patches for the products in the following tables are delivered by Raynet on every second and fourth Monday of a month until 06:00 pm CET/CEST. This applies to all patches which are published until the deadline and does not take into account if the patches are security relevant. The deadline is the last Friday before patch Monday at 04:00 pm CET/CEST.

For the products listed in the following table the **newest patch for the respective product version** will be delivered.

Product	Language	Architecture
Adobe Acrobat Reader DC	English, German	x32, x64
Adobe Acrobat Reader DCMUI	English, German	x32, x64
Adobe Reader XI	English, German	x32, x64
Adobe Reader XI MUI	English, German	x32, x64
Oracle Java Runtime Environment 7	neutral	x32, x64
Oracle Java Runtime Environment 8	neutral	x32, x64

For the products listed in the following table the **newest product version** will be delivered.

Product	Starting Version	Language	Architecture
Adobe FlashPlayer	15.x	English, German	x32, x64
Adobe ShockwavePlayer	12.x	English, German	x32, x64
Adobe AIR	15.x	English, German	x32, x64
Google Chrome (Enterprise)	all	English, German	x32, x64
VLC Player	2.x	neutral	x32, x64

Holiday Rules

If, by the above conditions, the delivery of a patch would occur on a holiday, the patch will be provided on the next workday at the agreed-upon time of delivery.

In this connection holidays are all days which are public holidays throughout Germany and all holidays of the federal state of North Rhine-Westphalia.

Exclusion of Liability

The information of the product-patches are provided as is and without guarantee. Raynet excludes all warranties concerning the products, no matter if explicit or conclusive, including all warranties regarding suitability for specific purposes or trading practices. there is no case whatsoever, where Raynet and/or the deliverer are liable for damages of any kind, including direct, indirect, or randomly originated damage, the loss of profit or exceptional damage which originates from the installation of the provided software. The information is carefully investigated and processed but no liability can be accepted for completeness and correctness.

RayManageSoft is part of the RaySuite

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