

Workflow Management

Release Notes RayFlow 7.3

RayFlow is part of RaySuite.





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Introduction

This release of RayFlow 7.3 provides new features, as well as functional improvements and fixes for known issues from prior versions. RayFlow is available as a standalone product as well as it can serve as the backbone for the RaySuite Enterprise Solution.



Visit www.raynet.de for further information regarding the product and current community incentives.

Raynet is looking forward to receiving your feedback from your RayFlow experience. Please contact your Raynet service partner or write an e-mail to sales@raynet.de to add your ideas or requirements to the RayFlow development road map!

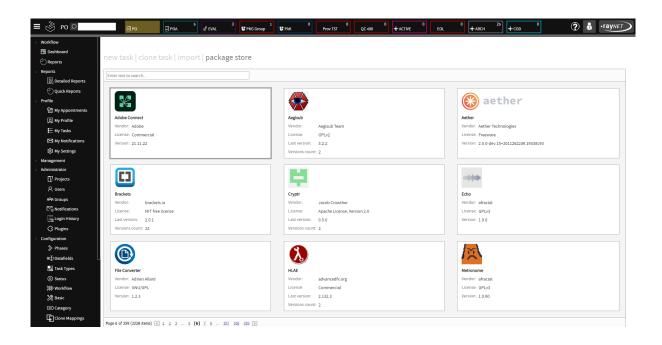
What's New?

The following chapters contain an overview of the improvements, resolved issues, and the new features that are part of the new release of RayFlow 7.3.

Package Store Integration With Thousands of Ready to Use

Packages RF-4621

The relaunched Package Store platform offers several thousand app in 10K+ different versions, most of them with further configuration options. The Package Store has a simple interface which guides through the complete process. From the automatic downloading of sources, through the configuration, to the package generation. The packages are ready for deployment and can be deployed to popular deployment systems like Intune, SCCM, or RMS UEM.



Execute Scripts Based on Task Triggers RF-4845

RayFlow now has a plugin-based functionality which allows the user to start custom scripts in reaction to various triggers. This makes it possible to automate several features which were previously out-of-process. For example, starting automated deployment once a package reaches a certain status, performing clean-ups, informing external systems, and much more.



≡ 👌 Basic 🛛	PO		
Dashboard			
Workflow Reports	Basic Configuration	Script Execution Plugin	
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Security Improvements

- Fixed a security issue in which setting-up a new password required a backend connection that verified password conditions which on the other hand was sending the new password candidate in clear text. RF-4849
- Fixed an installation routine where password to service account could be logged in clear text. RF-4894

Other Improvements

- Restored the ability to edit tasks without leaving the phase overview screen with additional edit button present to open tasks in a new tab. RF-4776
- It is now possible to manually change the column widths in the **Phase** view as it used to be possible in RayFlow 6.0. RF-4777
- Improved the general performance when working with large projects with thousands of tasks. RF-4781
- It is now possible to sort tasks by their respective workflow phase in the **My Tasks**, **Workflow**, and **Batch** views. RF-4782 RF-4793
- It is now possible to order tasks by their type in the Phase view. RF-4784
- Both server and client are now upgraded to run on the .NET Framework 4.7.2. This change has impact on the software requirements. RF-4891



Resolved Issues

The following issues from the previous version of RayFlow have been resolved in this release.

- Fixed an issue where a random error (Ticket is invalid) could be shown due to expiration of internal session tickets. RF-4874 ZEN-19466 ZEN-19579
- Fixed an issue where custom filters could reset / break **Batch processing** and **My tasks** grid layouts. RF-4867
- Fixed an issue where adding a new data field could shuffle the column headers. RF-4862
- Fixed a security issue where an unprivileged user could see all tasks in the **Tracking** view. RF-4860
- Fixed sporadic internal server error when an unprivileged user opens the Tracking view. RF-4861
- Fixed an internal server error (FormatException error) while loading the Phase view. RF-4863
- Fixed finish type events not properly refreshing the single task view. RF-4846
- Fixed incorrect selector positioning for autocomplete fields. RF-4847
- Fixed issues during log-in. RF-4839
- Fixed an issue with missing clone task selection in the Clone Task view. RF-4785

/ Note:

This may require resetting the column layout after the upgrade!

oTo reset the layout for all users, execute the following command on your database tabel: DELETE FROM [dbo].[UserSettings] WHERE Property Like '%GridLayout%'

- Fixed an issue where opening the configuration of a data field could lead to a NullReferenceException. RF-4796
- Fixed an issue with the observer function which was working outside of the expected area. RF-4799
- Fixed an issue with undefined widths and missing icons in the columns **Status** and **Task Type** in the **My Tasks** view. RF-4799
- Fixed an issue where the auto-calculated column sizes may be too small. RF-4774
- Fixed an issue where it was not possible to run plugins of the type BATCH. RF-4775
- Fixed an error when displaying Date related data-field details. RF 4772
- Fixed an issue where the Phase Overview was using a wrong format for Date Fields. RF-4769
- Fixed wrong Datetime conversion in the phase view. RF-4770
- Fixed an issue where date field values were decremented by one day on every save. RF-4768
- Removed obsolete ODBC entries from the MSI installer. RF 4896



- Restored the missing default log configuration (log4net.config) in RayFlow client. RF-4875
- Fixed the internal handling of MIME types for bundled styles and scripts. RF-4844
- Fixed the selection of users in Batch processing to only include users that have edit permissions on the selected phase. RF-4832
- Fixed UI issues with displaying of the flag ShowInFlow for tools. RF-4684



Migration

This chapter of the document is meant to help users upgrade from their existing RayFlow version to RayFlow 7.3.

RayFlow License

If the previously installed RayFlow version has been a version prior to 4.0, it will be necessary to activate the RayFlow using a new .rsl license file instead of the old .license files that were used previously to 4.0. In this case, reactivate your RayFlow license by using the license activation tool or contact the Support Team using our <u>Support templates</u>. Information on how to reactivate a Raynet Product License can also be found in our <u>KnowledgeBase</u>.

RayFlow Server

Migration from 1.x RayFlow Servers

If migrating from a 1.x RayFlow server to RayFlow 7.3, it is recommended to ask for the help of our consultants.

Migration from 2.x RayFlow Servers or Higher to 7.3

1. Make a Backup of the Current System

(This step is optional but strongly recommended)

A.Uninstall the previous version of RayFlow Server:

- Start the SQL Server Management Studio.
- Right-click on the existing RayFlow database and select **Task > Back Up** from the context menu.

B.Backup the file system:

- Go to the RayFlow Server Installation directory (%INSTALLDIR%).
- Right-click on the directory and select **Send To > Compressed Zip Folder**.
- Store the database and the file backups at a safe location.



7 Note:

The content of the previous related web.config file will later be needed for the edition of the new web.config file.

2. Uninstall the Previous RayFlow Server

Warning:

If step 1 has been skipped, make sure that the web.config file of the previous installation is kept available in a safe location.

After the old web.config file has been saved uninstall the old version of RayFlow Server.

To uninstall RayFlow Server use the Windows Control Panel. In the **Uninstall or change a program** section, select the entry for RayFlow Server. Right-click on the entry and select **Uninstall** from the context menu.

Control Panel Home View installed updates Turn Windows features on or off	Uninstall or change a program To uninstall a program, select it from the list and then					
Turn Windows features on or	5 1 5					
Turn Windows features on or	To uninstall a program, select it from the list and then					
		click Uninstall, Change, or Repair.	r			
1 10123	Organize 🕶 Uninstall Change Repair					3== -
Install a program from the network	Name	Publisher	Installed On	Size	Version	
network	Microsoft SQL Server 2012 Native Client	Microsoft Corporation	01.03.2013	7,22 MB	11.1.3000.0	
	Microsoft SQL Server 2012 Policies	Microsoft Corporation	01.03.2013	996 KB	11.0.2100.60	
	Microsoft SQL Server 2012 Setup (English)	Microsoft Corporation	01.03.2013	48,8 MB	11.1.3000.0	
	Microsoft SQL Server 2012 Transact-SQL Compiler Ser	Microsoft Corporation	01.03.2013	85,5 MB	11.1.3000.0	
	Microsoft SQL Server 2012 Transact-SQL ScriptDom	Microsoft Corporation	01.03.2013	4,54 MB	11.1.3000.0	
	Microsoft SQL Server System CLR Types	Microsoft Corporation	01.03.2013	2,53 MB	10.51.2500.0	
	Microsoft System CLR Types for SQL Server 2012 (x64)	Microsoft Corporation	01.03.2013	1,77 MB	11.1.3000.0	
	Microsoft Visual C++ 2008 Redistributable - x64 9.0.30	Microsoft Corporation	02.11.2012	13,1 MB	9.0.30729.4148	
	Microsoft Visual C + + 2008 Redistributable - x64 9.0.30	Microsoft Corporation	20.11.2014	13,2 MB	9.0.30729.6161	
	Microsoft Visual C++ 2008 Redistributable - x86 9.0.30	Microsoft Corporation	02.11.2012	10,1 MB	9.0.30729.4148	
	Microsoft Visual C++ 2008 Redistributable - x86 9.0.30	Microsoft Corporation	01.03.2013	10,1 MB	9.0.30729.4974	
	Microsoft Visual C++ 2008 Redistributable - x86 9.0.30	Microsoft Corporation	20.11.2014	10,1 MB	9.0.30729.6161	
	Microsoft Visual C++ 2010 x64 Redistributable - 10.0	Microsoft Corporation	01.03.2013	13,8 MB	10.0.40219	
	Microsoft Visual C++ 2010 x86 Redistributable - 10.0	Microsoft Corporation	01.03.2013	11,1 MB	10.0.40219	
	Microsoft Visual C + + 2010 x86 Runtime - 10.0.40219	Microsoft Corporation	01.03.2013	15,9 MB	10.0.40219	
	🕷 Microsoft Visual Studio 2010 Shell (Isolated) - ENU	Microsoft Corporation	01.03.2013	579 MB	10.0.40219	
	Microsoft Visual Studio Tools for Applications x64 Ru	Microsoft Corporation	01.03.2013	1,15 MB	10.0.40220	
	Microsoft VSS Writer for SQL Server 2012	Microsoft Corporation	01.03.2013	2,92 MB	11.1.3000.0	
	😼 Mozilla Firefox 42.0 (x64 de)	Mozilla	19.11.2015	95,9 MB	42.0	
	🔂 Mozilla Maintenance Service	Mozilla	19.11.2015	270 KB	42.0	
	RayFlow Server	Raynet	25.10.2016	168 MB	4.0.4821.315	
	SQL Server Browser for SQL Server 2012	Microsoft Corporation	01.03.2013	9,86 MB	11.1.3000.0	
	📧 Visual Studio 2010 Prerequisites - English	Microsoft Corporation	01.03.2013	23,5 MB	10.0.40219	
	VMware Tools	VMware, Inc.	03.12.2015	54,7 MB	9.4.15.2827462	

Be aware:

Folders which contain customized data (icons, license files, files uploaded to tasks, etc.) will not be deleted by this action and will remain in the <code>%INSTALLDIR%</code> or in its subfolders.

In the screenshot below there is an example of data that will remain after uninstalling the old RayFlow Server.



🛃 🚺 🗢 File Home Share	View				~
	mputer 🕨 Local Disk (C:) 🕨 inetpub	► www.root ► rayflow ►	V 🖒 Search	n rayflow	م ر
🖻 💽 Documents 📃	Name	Date modified	Туре	Size	
🖻 🎝 Music	📙 App_Data	20.01.2017 12:05	File folder		
Pictures	🏬 bin	23.01.2017 10:41	File folder		
🖻 🔣 Videos	👪 Files	20.01.2017 12:05	File folder		
	🛺 Logs	20.01.2017 11:50	File folder		
🖳 Computer	\mu RFDBUpdater	23.01.2017 10:41	File folder		
4 📥 Local Disk (C:)	\mu UserContent	20.01.2017 12:02	File folder		
▷ 퉬 20141120_1294 ▷ 퉲 FILES	🛃 Global	02.06.2016 10:32	ASP.NET Server A	1 KB	
	🤳 packages	02.06.2016 10:32	CONFIG File	4 KB	
⊿ 퉲 inetpub ▷ 🍱 custerr 🛛 🔳	//////////////////////////////////////	25.10.2016 14:13	CONFIG File	17 KB	
ftproot					
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3.Installation of RayFlow Server 7.3

Install the current version of the RayFlow Server to the <code>%INSTALLDIR%</code> folder using the MSI installer. Detailed information on how to install the new RayFlow Server can be found in the Server Installation Guide for RayFlow.



Skip the database creation during the installation!

4.Edition of the New Web.config File

Open the web.config file which is located in the %INSTALLDIR% in a text editor and replace the connection string with the connection string of the old web.config file (see either the first or the second step). Save the changes to the new web.config file.



Example:

```
<!-- Your connectionstring -->
  <connectionStrings>
        <add name="RayflowEntities"
            connectionString="Data Source=(local);Initial Catalog=Rayflow;Integrated
            Security=True;MultipleActiveResultSets=True;App=EntityFramework"
            providerName="System.Data.SqlClient"/>
            </connectionStrings>
```

5. Upgrade the RayFlow Database

The database needs to be updated using the RayFlow-Updater. This is a simple console program which contains the four parameters which are necessary to update the RayFlow database to the latest state without the use of SQL scripts.

rfDBUpdater.exe -path %INSTALLDIR%\RFDBUpdater\ -upgrade -wait

The application itself is located in the following directory of the RayFlow Server installation: % INSTALLDIR%\RFDBUpdater\

Example of how to launch an update from a local folder:

rfDBUpdater.exe -upgrade -wait

Example of hof to launch an update from any folder:

rfDBUpdater.exe -path %INSTALLDIR%\RFDBUpdater\ -upgrade -wait (with full path %
INSTALLDIR%)



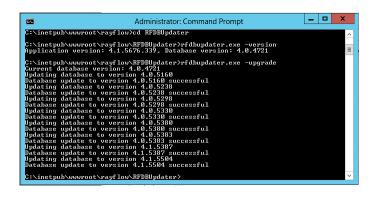
List of Arguments:

-path: The path containing the RayFlow Server installation. It is necessary for the Database/ Connection string which will be taken from the web.config in the given path. At the same time, the path is the address of the SQL Scripts folder which also resides in the same folder. The path can be omitted if the command is launched from the RayFlow Server installation folder.

-upgrade: Using this parameter will update the database to the latest state.

-version: Get the current version of RayFlow.

-wait: Wait for a key action.



Note:

If any errors are reported, please contact the support team.

6.Manual Configuration

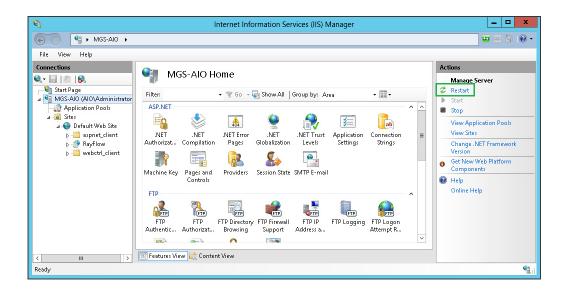
(The necessity of these steps depends on the environment.)

Internet Information Services (IIS) restart

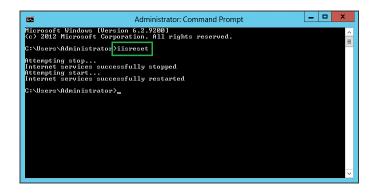
Restart the Internet Information Services either using the Internet Information Services Manager or via Command Prompt using the iisreset command line.



Internet Information Services Manager:



"iisreset" command line:





RayFlow Client

Upgrading the RayFlow Application

General upgrade preparations

RayFlow 7.3 is delivered as an MSI software package. In order to install it safely:

- 1.Download the MSI package for RayFlow 7.3 from the Raynet resource repositories. (If you have not already received credentials, please contact the Raynet support team via support@raynet.de to get them via email)
- 2.Copy all files that need to be kept for later reuse or look-up (such as RayFlow.exe.config for proxy settings, dashboard.xml)

3. Execute the RayFlow 7.3 MSI package and work yourself through the setup routine.

Adjusting the newly installed RayFlow instance

- 1. Define config files and settings according to the old system state.
- 2.Launch RayFlow.
- 3. If there are issues regarding broken or missing functionality, please feel free to contact the Raynet support team via support@raynet.de.



System Requirements

RayFlow Server

Hardware Requirements

Minimal

- Minimum disk space required: 120 GB
- Minimum RAM required: 1GB
- Pentium 4, 2.4 GHz Processor
- Network 100Mbit

Recommended

- CPU Intel Core i5 or i7
- •8GB RAM
- Disc Space: 500 GB RAID 10 (4x250GB)
- Network 100Mbit

Prerequisite Software

The following are the minimum software requirements for the installation and running of RayFlow 7.3.

- Windows Server 2008 R2 or higher
- Microsoft SQL Server 2008 or higher
- IIS 7 or higher
- •.NET Framework 4.7.2

🖉 Note:

Minimum server requirement for .NET Framework 4.7.2 is Windows Server 2008 SP2. Further information on system requirements for .NET Framework 4.7.2, can be found under the following link: https://msdn.microsoft.com/en-us/library/8z6watww%28v=vs.110%29.aspx



• Microsoft Report Viewer Runtime (Required to view SSRS Reports)

Please refer to the following links for system requirements related to different versions of Microsoft Report Viewer Runtime

Microsoft Report Viewer 2012 Runtime

http://www.microsoft.com/en-us/download/details.aspx?id=35747

Microsoft Report Viewer Redistributable 2008

http://www.microsoft.com/en-us/download/details.aspx?id=577

• Crystal Report Runtime 2010 13.0.14 (Only required if Crystal Reports are used for reporting)

Supported internet browsers:

- FireFox version 3 and newer
- Chrome
- Microsoft Edge
- It is recommended to use a screen resolution of at least 1024x768 pixels.
- Although other browsers might work they are not officially recommended.

RayFlow Client

Hardware Requirements

Minimal

- Screen resolution: 1024 x 768 pixels
- Color settings: 16 bit
- RAM: 2GB
- Disk space: 10GB

Recommended

- Screen resolution: 1280 x 1024 pixels
- Color settings: 32 bit
- RAM: 4GB or higher
- Disk space: 100GB or more



Additional Information

Further information regarding RayFlow can be found in several resources which are available.

- The *Operations Supplement* provides information about third-party software and libraries redistributed with RayFlow.
- The Administration and Configuration Guide provides detailed information about RayFlow Server.
- The Installation Guide provides detailed information on how to setup a RayFlow server instance.
- The User Guide provides information for user of the RayFlow client.
- The product website <u>https://raynet.de/en/Raynet-Products/RayFlow</u> provides information about the product, news, and support.
- Raynet and its partners offer a range of training courses that can also be customized to meet your requirements. For more information on these courses, speak with your Raynet consultant or contact the Raynet Sales department via <u>sales@raynet.de</u>.



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